Quality Policy

West Control Solutions designs, manufactures, sells, services and distributes control instrumentation.

The vision is to deliver product that 100% satisfies customer requirements on time, every time.

The company has adopted a Quality Management System utilising the standard ISO9001:2015 to achieve this vision.

This Quality Management System: -

- Operates effectively with our sister organisations (PMA - Germany, West Controls - USA, Setra - China) and holding company (Fortive).

- Sets Quality objectives at relevant levels to achieve the vision.

- Satisfies statutory, regulatory and other requirements where identified.

- Utilizes the Fortive Business System and the Plan – Do – Check – Act methodologies to drive continuous improvement throughout the business in every area.